

CU Solutions Group, LLC Privacy Policy

1. Introduction

This Privacy Policy explains how CU Solutions Group, LLC collects, uses, discloses, and protects the personal information provided to us by clients, employees, and partners. We are committed to ensuring compliance with relevant privacy regulations and maintaining the confidentiality and security of all personal data.

2. Information We Collect

We may collect the following types of personal information:

- Personal Identification Information (Name, email address, phone number, etc.)
- Professional Information (Job title, company name, business contact details)
- Sensitive Data (If required for regulatory compliance purposes, subject to additional protections)
- Financial Information (Banking details for billing purposes)
- Technical Data (IP addresses, browser type, and other data collected automatically via cookies)

3. How We Collect Information

We collect information through:

- Direct interactions with clients (e.g., during consultations)
- Forms and documents (e.g., engagement agreements, regulatory compliance forms)
- Online portals (e.g., through our website, client portals, or email interactions)
- Cookies and web analytics

4. Use of Personal Information

We use the collected personal information to:

- Provide regulatory compliance and consulting services

- Communicate with clients regarding their business needs
- Comply with legal obligations (e.g., tax records, regulatory reporting)
- Improve and personalize our service offerings

5. Legal Basis for Processing

Our legal grounds for processing personal information include:

- Performance of a contract: To deliver consulting services as agreed with our clients
- Legal obligations: To meet regulatory requirements
- Legitimate interest: To maintain business continuity, improve services, and for security purposes

6. Data Sharing and Disclosure

We do not share personal information with third parties except in the following situations:

- When required by law or regulatory authorities
- With third-party service providers (e.g., cloud storage, payment processors) who are bound by confidentiality agreements
- To protect our rights or enforce terms and conditions

7. Data Retention

We retain personal data for as long as necessary to fulfill the purposes outlined in this policy or as required by law. After this period, data will be securely deleted or anonymized.

8. Security Measures

We take the security of personal information seriously. We have implemented industry-standard administrative, physical, and technical security measures to protect data against unauthorized access, disclosure, or alteration.

9. Rights of Data Subjects

Depending on the applicable jurisdiction, individuals have the following rights regarding their personal data:

- The right to access and receive a copy of personal data
- The right to correct inaccuracies in the data
- The right to request the deletion of data
- The right to restrict or object to the processing of personal data
- The right to data portability

To exercise these rights, contact us at info@cusolutionsgroup.com or (833) 284-7687.

10. International Data Transfers

If we transfer personal information outside of your jurisdiction, we ensure adequate safeguards are in place to protect your data in accordance with applicable privacy laws.

11. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to improve user experience and analyze web traffic. Users can manage cookie preferences through their browser settings.

12. Changes to the Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in legal requirements or our business practices. Any changes will be posted on our website, and where appropriate, notified to you via email.

13. Contact Information

For questions, concerns, or to exercise your data rights, please contact us at:

CU Solutions Group, LLC

info@cu-solutionsgroup.com

(833) 284-7687